

# Technical Manager – Betashares Direct Operations

## Summary

<b>Title</b>	<b>Technical Manager – Betashares Direct Operations</b>
<b>Team</b>	Betashares Direct Operations
<b>Manager</b>	Head of operations – Betashares Direct
<b>Position Type</b>	Permanent
<b>Location</b>	Sydney

## About the Role

Betashares Direct is a new investing platform designed and operated by Betashares to help customers build wealth. Betashares is seeking Technical Manager to join the Betashares Direct Operations team.

The Betashares Direct Operations team is responsible for the day-to-day operations of the Betashares Direct product which includes the following functions:

- Trading & execution oversight
- Custody, cash processing & settlement oversight
- Checks & reconciliations
- Corporate actions processing & oversight.
- AML transaction monitoring
- Tax & accounting preparation for the scheme and its customers.
- Regulatory reporting

In this role, you will work closely with other members of the team (and broader business) and report into the Head of Betashares Direct Operations. Your core responsibility will be to provide technical expertise across all aspects of operations. You will also have the opportunity to be a key contributor and provide input into the ongoing design and buildout of operational processes and Betashares Direct product offerings, to ensure the continued high standard of delivery to our customers.

This is a fantastic opportunity to work alongside an experienced, collaborative, and high performing team in our fast-growing business. You'll play an integral role in bringing our strategy to life.

## About Us

Betashares was founded in 2009 and launched with the vision to create intelligent and accessible investment solutions for Australian investors. Over the past decade our dedication to helping Australian investors achieve their financial goals has seen Betashares grow from 'challenger' to market leader, driving disruption and innovation in the exchange traded funds (ETFs) industry.

Betashares offers the broadest range of exchange traded funds on the ASX and is trusted by hundreds of thousands of investors. As of January 2024, Betashares manages over \$35 billion in assets.

We currently have offices in Sydney, Melbourne, Brisbane, Perth and New Zealand and a growing team of over 140 people.

## Our Values

As our business continues to grow, we're committed to creating a workplace that gives us all the best opportunity to succeed, and that is enjoyable to be a part of.

We prize ambition and drive, but equally we value honesty and humility.

We support each other, and we respect our clients and our competitors. Innovation is in our DNA, and we are always looking for better ways to do things and are willing to take measured risks and learn from our mistakes along the way.

## What we offer

Betashares believes our most important asset is our people and we are proud of the culture we have built – but we are always striving to be better. We want every Betashares employee to be doing their best work and developing their careers.

In addition to a competitive salary, we also offer:

- Access to management & development training
- Staff career development and training allowance.
- Access to a health and wellbeing platform with physical, mental, social, and financial support programs available.
- Volunteering days off, so you can contribute to a cause that matters to you.
- Fun and inclusive social events.

This role is a fantastic opportunity for someone looking to further their career in a growing and dynamic business.

## Role Responsibilities

- Accountability for all functional areas of Betashares Direct operations. Including, tax & accounting, trading & execution, custody & settlements, checks & reconciliations, corporate actions, AML monitoring and all regulatory reporting.
- Provide technical guidance, mentoring and development for the operations team.
- Oversight of the operational service delivery by our service providers.
- Working closely with Compliance and Risk, Engineering teams and service providers/vendors in identifying gaps and risks, and addressing the root causes and resolution of issues
- Working closely with Compliance, Risk, Customer Support, Product, and Technology teams to assist in the design, build out and testing of enhancements to our operating model and service capabilities.
- Take the lead in operating model design and implementation of new product offerings to the Betashares Direct app.
- Attend industry events and provide thought leadership across market and regulatory updates.
- Initial escalation point for all operational issues impacting Betashares Direct.

## Key skills and experience

- Proven track record of strong problem-solving skills and being resourceful in finding solutions to issues or operational risks.
- Market and industry experience with 5+ years in asset management, custody, or financial services.

- Experience in some or all the following operational functions: tax & accounting, trading & execution, custody & settlements, checks & reconciliations, corporate actions, AML monitoring and all regulatory reporting.
- Degree in a Finance or Commerce field (an accounting qualification CPA or CA will be highly regarded).
- A strong team player who is committed to delivering quality output with a strong eye for detail.
- Good verbal and written communication and organisational skills
- Ability to establish priorities and focus on detailed information.
- Ability to quickly develop an in-depth knowledge and adapt to change.
- Proficiency in SQL and/or Python would be advantageous.

Ready to make an impact? If you right to live and work in Australia please submit your CV to [careers@Betashares.com.au](mailto:careers@Betashares.com.au). Your interest will be treated in strict confidence.